

January 17, 2018

Via email: customerrelations@metro.net

Re: Transfer on Second Boarding Readiness

Dear Metro Board of Directors,

Investing in Place does not support the discontinuation of Day Pass sales on Metro buses due to the disparate impact this policy would have on bus riders. Allowing rail customers to purchase Day Passes while no longer offering them for purchase on Metro buses creates new barriers for those transit riders who are served by the Metro bus system, but may not be served by or use the Metro rail system. The majority of people (close to 70%) who use Metro's transit system are people riding the bus. We need an equitable transit system where the access and fare payment options offered to bus riders are of the same access quality as those using rail.

We also request that Metro assess feasibility of capping the fare amount charged on stored value at \$7 dollars. For example if a Metro rider uses the transit system more than four times in one day, they should not be charged over \$7 (the Day Pass value). This would put the needs of the customer first, prioritizing their experience and cost to use the countywide Metro transit system.

Please feel free to contact me with any questions at 213-210-8136 or jessica@investinginplace.org.

Sincerely,



Jessica Meaney
Executive Director